



EAST TN NUTRITION & WELLNESS
200 PROSPERITY DRIVE • KNOXVILLE, TN 37923

KRYSTAL CAMERON, RD, LDN
JENNIFER CLARK, MS, RD, LDN

Verification of Benefits

To verify benefits, call the number on the back of your insurance card. Most plans have preventative coverage which means there will be no cost to you. Once you exhaust your preventative visits, your medical benefit will take over and provide coverage for your visits, however you may be responsible for co-insurance for the medical benefit (aka, co-pay or deductible).

They may ask which practice you will be seeing to ensure we are in-network with your plan. When asked, provide the following information:

Jennifer Clark NPI: 1518202795
Krystal Cameron NPI: 1881883114

Questions to ask:

- Does my plan cover Medical Nutrition Therapy: CPT codes 97802 (initial appointment) and 97803 (follow up appointment)?
- Does my plan cover preventative visits with a diagnosis code of Z71.3?
- How many visits are covered under my preventative policy?
- If I need to use my medical policy, do I have coverage? They will likely ask what diagnosis you plan to use for this. Provide any medical conditions you have been diagnosed with (diabetes, high blood pressure, high cholesterol, obesity).
- Will I have a copay with my preventative policy? Will I have a copay with my medical policy?
- Do I have a deductible to meet first with my preventative policy? Do I have a deductible to meet first with my medical policy?
- Does my plan cover telehealth?

Always record the call reference number. If you have any questions, please feel free to call our office!

You will need a referral from your physician or medical provider before your appointment. They can fax the referral to 865-290-0140.

Phone: (865) 290-0110
Fax: (865) 290-0140